

ACCESS STATEMENT

Wood Farm offers touring and camping pitches as well as three Caravan Holiday Homes and One Two Bedroomed Self Catering Flat for hire. There are also privately owned Holiday Homes.

Caravan Holiday Homes

Two of our Caravan Holiday Homes have steps leading up to a small walkway and one further step into the van. One Caravan Holiday Home has ramp access with one step into the van. The Holiday Homes are most suited to those with reasonable mobility.

The Poplars

The Poplars, is our self catering flat. The Poplars has been graded Mobility 2 under the National Accessible Scheme and is typically suitable for persons with restricted walking ability and those that may need to use a wheelchair some of the time. The Poplars has ramp access to the front and rear of the property and a private car parking space. There is a small patio area with table and chairs. The Kitchen is spacious and offers wheelchair access to both the hob and the sink. All Kitchen cupboards are accessible. The bathroom has bath, toilet, sink and a separate wheel-in shower complete with fold down shower seat. The lounge and both bedrooms are spacious and comfortable.

Touring and Camping

Most of our Touring and Camping Pitches are on level ground and all of our Touring Pitches are hard standing. We have two separate disabled rooms on the park, which provide a shower complete with shower seat, basin and toilet. They can be accessed by using a Radar Key. A key is available from Reception (a refundable deposit is required) for those not having their own.

We offer a variety of pitches with excellent hillside and surrounding countryside views. All of the Touring and Camping Pitches have parking alongside the pitch for your convenience. If you would prefer a pitch close to a toilet block, please inform our staff when making your reservation and we will endeavour to honour any requests.

The Park

We take the safety of our customers very seriously and therefore there is a 10mph speed limit throughout the Park with clearly marked speed bumps in several locations.

There is a drop off point for cars adjacent to the reception area. There is a gentle slope leading down from the car park to the Reception. Reception is accessible via a ramp which also leads into the shop. The shop provides basic convenience goods and the nearby supermarkets have a wider selection

Assistance dogs are welcome on the Park and there is a designated dog walking area at the bottom of the park.

We have resident Park Assistants who are contactable throughout the week and in an emergency.

The park has good coverage on Vodafone, T Mobile, O2 and Orange networks.

The Facilities

From the Swimming Pool car park there are four steps up and a further step up into the lobby area alternatively there is a sloping path with one step up into the lobby area. The Swimming Pool is accessible to people with reasonable mobility, but is inaccessible to wheelchair users due to the varying levels. Disability car parking bays and a ramp from the car park are planned for the 2008 Season. For our disabled customers we recommend that the public pool in Axminster is used due to the disabled facilities offered.

Our Recreation Room and Telephone Booth are both accessible via a ramp and our Internet and Information Room is on level ground.

We have two Course Fishing Lakes on the park, which are stocked with Carp, Roach, Rudd, Perch and Tench. There is no vehicular access to the lakes; we do however offer a drop off and collection service for customers with mobility problems. Please inform our Reception Staff when purchasing your ticket if this service is required.

Access to the Local Area

The local taxi company, Matts Cabs – Telephone 01297 442222 have a specially adapted vehicle for those who need assistance. Please advise them of your needs when booking a taxi.

There is a regular bus service from Charmouth Church (X53 Service) which is a coastal route, stopping at many villages and towns including Poole, Wareham, Weymouth, Abbotsbury, Lyme Regis, Seaton and Exeter.

There is also a regular Bus service from Charmouth Church or outside The Fernhill Hotel (31 Service) which connects to both Dorchester and Axminster train Stations.

Both of these services vary throughout the year, please ask in Reception for bus times or for further information on transport please call the Local Tourist Information Centre on 01297 442138, National Rail Enquiries on 08457 48 49 50 or Traveline (Public Transport Info) on 0870 608 2608.

Wood Farm is set on a hillside and there is a fairly steep walk to both Charmouth Village and the Beach. There is however a large Pay and Display Car Park at the beach.

Wheelchairs and other mobility vehicles are available for hire from Active Mobility on 0800 980 3081, all are subject to availability so please book in advance. Alternatively the British Red Cross may be of assistance and they can be contacted on 01305 268871.

Here to Help

Our staff would be delighted to discuss any personal requirements you may have. The majority of our staff have attended a Welcome Host Course in accessibility awareness and we aim to provide a first class service.

If you require any assistance at any time during your stay with us, please contact our Reception Staff who will be more than happy to help. In addition we have a long term plan to improve our accessibility and any comments would be gratefully received on our Guest Comment Forms.